



SPECIAL UNIT RECEIVING INSTRUCTION - TRUCK DELIVERY READ CAREFULLY PRIOR TO SIGNING THE TRUCK RECEIVING DOCUMENTS.





Typical Pellet or Wood Stove Packing

Typical DV Gas Stove with Logs on Top

Dear Consumer: The above pictures represent our typical packaging method for stoves. Note the DV Gas Stove has (2) Cartons represented; Main Stove and Upper Log Box. The freight bill of lading accompanying this will show (2) packages on a single pallet.

The picture on the left represents a pellet or wood stove packed product and is noted on freight bill of lading as (1) Carton on a single pallet.

Your order depending on size may included more than one carton and pallet and therefore it is important you look carefully at the bill of lading to confirm the correct amount of items are being delivered and signed for.

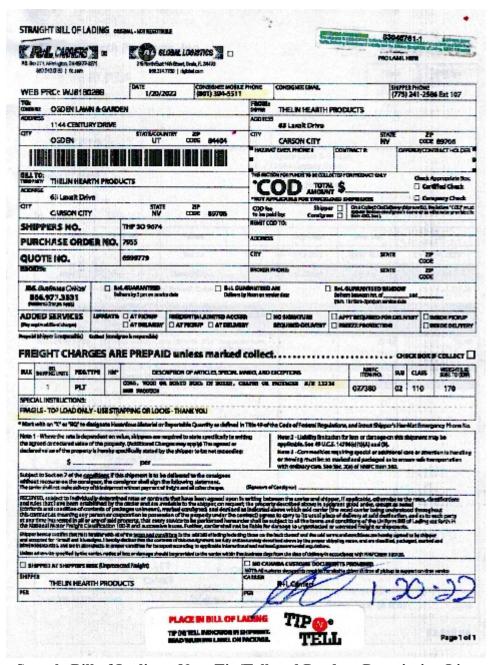
Please notice the "Attention" signs posted on carton, Fragile, Do Not Double Stack, etc.... These labels should be in good condition along with the packaging when the shipment arrives!

On both pictures in the upper right corner of the carton is a shipment quality indicator called a

"TIP AND TELL". These will be full of blue if the carton has suffered an upset while in the truck.

If any of the above noted issues exists when you receive the freight, please note all on the bill of lading while the trucking company is still on site. Adding notes like "Packaging is damaged, Tip and Tell is damaged, items are missing. If visible damage has occurred, have the trucking company return the freight back to shipper.

Please contact our customer service 775-241-2586 x101 or 107 for further information or instruction or email us: admin@thelinco.com or admin@sierraproductsinc.net



Sample Bill of Lading - Note Tip/Tell and Product Description Line